

EPIC CONSULTING

About Culbert Healthcare Solutions

Culbert Healthcare Solutions (CHS) specializes in helping academic medical centers, hospitals, and large physician groups *leverage best practices and technology to improve patient care, clinical workflow, practice management, and financial performance.*

Our Epic Systems Consulting Team provides a combined 200 years of industry experience assisting clients with the selection, implementation, optimization, and management of *Epic* applications.

Subject-matter expertise includes:

- Prelude/ADT
- Cadence
- Resolute PB & HB
- EpicCare Ambulatory
- My Chart
- EpicWeb
- EpicCare Link
- EpicCare Inpatient (Inpatient Orders & ClinDoc)
- ASAP
- Beacon
- EpicRx
- OpTime
- Radiant
- Stork
- Bridges & InterSystems Ensemble®
- Clarity

The logo for Culbert Healthcare Solutions (CHS) is displayed in white, stylized cursive font on a red rectangular background.

We offer a comprehensive set of solutions that optimize clinical and financial performance:

Core Vendor Planning & Selection

- Risk assessments
- Integration analysis
- Vendor selection management
- Capital budgeting & return-on-investment analysis

Program Management

- Strategic advisor
- Mentorship and management of client project team
- Project and resource plan development

Implementation Planning

- Clinical readiness assessments
- Project and resource planning
- Implementation strategy to maintain physician and staff productivity
- Data conversion planning
- Training and go-live support strategy

Implementation & Optimization Services

- Clinical consultants, including MDs and RNs
- Model System vetting
- Workflow analysis/design
- Application design/build (Model System & classic D/B/V)
- Training
- Go-live support
- Post-live optimization

Integration & Technical Services

- Clarity report writing (Business Objects & Crystal reports)
- Interface development (Bridges & InterSystems Ensemble®)
- Cache and Visual Basic programming
- Data conversion via Cache and Bridges conversion interfaces

Upgrade Management

- Project management
- Integrated testing
- Application support
- Training



Culbert Healthcare Solutions

The following client success stories highlight the breadth and depth of our Epic Systems expertise.

Consulting Snapshot

- Provided an **EpicCare Ambulatory-certified physician** to lead a thorough **vetting of the EpicCare Ambulatory Model System**.
- Provided an EpicCare Ambulatory-certified **RN to mentor a client's EpicCare team**. Provided extensive SmartTool build and workflow design, while mentoring client staff on best practice and application optimization.
- Managed **Big Bang implementation of Epic's full ambulatory suite**, providing program management, application SMEs, systems integration and data conversion, training, and go-live support to over 400 users.
- Provided an **Upgrade Integrated Testing Coordinator** to assist an academic medical center with a two-version upgrade of its Epic applications. Reviewed, updated, and developed test scripts, coordinated testing, developed documentation procedures, and managed entire process through issue resolution and upgrade go-live.
- Performed custom **Clarity report writing** of clinical and financial information for an Enterprise Epic client.
- Provided a **Bridges-certified consultant** and an **InterSystems Ensemble®-experienced consultant** to assist an academic medical center with its implementation of Epic applications throughout the multi-hospital and multi-clinic health system.
- Provided Revenue Cycle Consultants to four academic medical centers to **stabilize revenue cycle performance** after conversion to Epic's Patient Access and Revenue Cycle applications. Engagements included workflow optimization, enhanced reporting, work-queue redesign, coding and compliance assessments, improved charge reconciliation controls, and payment posting redesign.
- Provided a **Chronicles-certified programmer** to write Cache and Visual Basic code to develop **Best Practice Alerts** for EpicRx and Inpatient Orders.

Additional CHS Service Offerings

- Allscripts™ Consulting
- GE/IDX Consulting
- Integration & Technical Services
- Interim Management
- Revenue Cycle Management
- Strategic Services

Get Started Now!

Contact us to learn how we can assist you:

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CHS

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