

GE/IDX CONSULTING

About Culbert Healthcare Solutions

Culbert Healthcare Solutions (CHS) specializes in helping academic medical centers, hospitals, and large physician groups leverage best practices and technology to improve clinical workflow, practice management, patient care, and financial performance. The GE/IDX Services Consulting Team provides a combined 200 years of industry experience assisting clients with the selection, implementation, optimization, and management of GE Centricity applications, including:

- *GE Centricity Business 3.0 & 4.0 (IDX Flowcast)*
- *GE Centricity Group Management (IDX GroupCast)*
- *GE Centricity Practice*
- *GE Centricity EMR*

Subject-matter expertise includes:

- Advanced Web
- BAR - Billing and Accounts Receivable
- REG/ADT - Registration
- EWS - Enterprise Wide Scheduling
- VM - Visit Management
- HPA - Hospital Patient Accounting
- CBO - Central Billing Office
- ETM - Enterprise Task Management
- TES - Transaction Editing System
- EDI Toolkit
- Denial/Rejection Management
- Open Referrals

The logo for Culbert Healthcare Solutions (CHS) is displayed in white, stylized cursive font on a red rectangular background.

We offer a comprehensive set of solutions that optimize Revenue Cycle performance:

Centricity Upgrade Management

- Project management
- Application experts to manage testing and problem resolution
- Training and go-live support

Implementation Services

- System implementation planning
- Project management
- Workflow development/design
- Application design/build
- Training
- Go-live support
- Post-live revenue cycle stabilization
- PM conversion planning

Application Support

- Onsite and remote
- Interim staffing

System Optimization

- Assessment of workflow and system design
- Implementation of advanced functionality
- Development of performance and productivity metrics

Revenue Cycle Enhancement Services

- Assessment to identify areas for improved efficiency and effectiveness
- Redesign of workflows, staffing structure, and accountability
- Coding and compliance reviews
- Policy and procedure development
- Performance metric management

Integration & Technical Services

- Custom report writing
- EDI
- Interface development
- AES/Cache programming



Culbert Healthcare Solutions

The following client success stories highlight the breadth and depth of our GE/IDX and Revenue Cycle expertise.

Consulting Snapshot

- Performed HPA/BAR install at a large academic medical center – **implemented Centricity Business 4.0 and HPA.**
- Provided a project manager and a Centricity Business subject-matter expert to facilitate a **Centricity Business 4.0 upgrade** at an independent specialty hospital.
- Implemented **ETM** at a large physician group. Services included extensive workflow redesign and development of productivity metrics.
- Performed a **revenue cycle assessment** at a 400-physician academic medical practice to identify areas for improvement. Outcomes included implementing optimized workflows, leveraging technology to automate manual processes, and increasing accountability.
- Provided an **Interim Billing Office Manager** to a 400-physician group practice. Outcomes included stabilizing revenue cycle performance, participating in the recruitment of the full-time replacement, and mentoring the new hire during a transition phase.
- Provided **interim GE/IDX application management** to an organization converting to a new practice management system, enabling the client's staff to focus attention on the new system implementation.
- Implemented **837/835 EDI transaction sets** to multiple clients, including both clearinghouse and direct payer connections.
- Developed a comprehensive **IT strategic plan** for an academic medical center consisting of 1,200 physicians and five hospital partners.
- Engaged by community hospital to build a medical group as part of its strategy to better engage community practices. **Provided interim CEO, COO, and CFO**, who acquired over 125 physicians in 12 months and built a centralized billing office for these practices as well as new MSO clients. Project managed the development of new medical center.

Additional CHS Service Offerings

- **Allscripts™ Consulting**
- **Epic Consulting**
- **Integration & Technical Services**
- **Interim Management**
- **Revenue Cycle Management**
- **Strategic Services**

Get Started Now!

Contact us to learn how we can assist you:

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CHS

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